

FINANCE - REVENUE									
CAT	SERVICES RENDERED	UNIT	REMARKS	2019/20	2019/20	VAT	2020/21	2020/21	% Increase / decrease
				Recalculated	R	Yes/No	Recalculated	R	
				excl. VAT	incl. VAT		excl. VAT	incl. VAT	
PCR	Dishonoured/Unpaid payments in respect of cheque (Only for Insufficient Funds; Refer to Drawer; Effects not Cleared & Payment stopped), Debit card, Credit card and Electronic Funds Transfer (EFT)	each	An increase in this tariff is not recommended as cheques are fading out, rapidly. Status quo to remain.	206.17	237.10	y	206.09	237.00	-0.04%
PCR	Dishonoured/Unpaid Debit Orders	each	An increase in this tariff is not recommended as the country's negative economic growth continues. An increase in this tariff will contribute to an increase in customer payment defaults. Status quo to remain.	206.17	237.10	y	206.09	237.00	-0.04%
FCR	In respect of the search of any amount in a service register (water, sanitation, miscellaneous etc) for an Income Tax Certificate etc.	per search	Calculations are based on the salary earned by a T7 (step 2) 2019/2020. Plus Average CPI=5.1% (R193931.57 / 2080 = R 93.24 – (R 81.08 excluding VAT)	71.39	82.1	y	80.87	93.00	13.28%
FCR	Electronic Rates clearance certificate	per certificate	Align the actual cost of issuing these certificates and deeds searches to actual costs incurred.	74.61	85.80	y	78.26	90.00	4.90%
FCR	Manual Rates clearance certificate	per certificate	The higher increases for manual rates clearance certificates are above the guideline of 5.1% as we need to align the actual cost of issuing these certificates to actual costs incurred.	345.22	397.00	y	372.17	428.00	7.81%
FCR	Duplicate Rates clearance certificate	per certificate	Align the actual cost of issuing these certificates to recover all actual costs incurred	74.61	85.80	y	78.26	90.00	4.90%

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				excl. VAT	incl. VAT		excl. VAT	incl. VAT	
FCR	E-Citizens Rates Clearance certificate	per certificate	The higher increases for duplicate rates clearance certificates are above the guideline of 5.1% as we need to align the actual cost of issuing these certificates to recover all actual costs incurred.	155.83	179.20	y	164.35	189.00	5.47%
FCR	Photostats and Fax	per page	Photocopies of documents not held by the City (i.e. private copies) - Not many requests for photostats or faxes are made. The tariff will cover the actual costs.	1.74	2.00	y	1.74	2.00	0.00%
FCR	Hand Delivering of Debt Management action letters/notices	per letter	See Water and Electricity Tariff Schedules	As per Utility Services tariff		y	As per Utility Services tariff	As per Utility Services tariff	N/A
FCR	Posting of Debt Management action letters/notices	per letter	The charge for the posting of demand letters is determined by the contract we have with the service provider. Cost are diverted to the customer.	As per tender agreement		y	As per Utility Services tariff	As per Utility Services tariff	N/A
S	The receipt of any payment for the credit of the City of Cape Town, regardless to whom such payment is made	Per payment transaction per account number	Where the City uncurs bank costs on any mode of payment the City will recover such costs on the portion of the amount above R7 000.00, per transaction per contract account number. The City absorbs such costs in respect of a single payment of R7000.00 and below. It be noted that the bulk of the City's residential properties' monthly billing is below R7000.00	As per tender agreement		y	As per Utility Services tariff	As per Utility Services tariff	N/A

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				Recalculated	R	Yes/No	Recalculated	R	
				excl. VAT	incl. VAT		excl. VAT	incl. VAT	
FCR	Admin fee - Attorneys incorrect payment allocations	per application	Align the actual cost of issuing these certificates and deeds searches to actual costs incurred.	30.70	35.30	y	33.91	39.00	10.48%
FCR	Reversal Fees for Misrepresentation in respect of all indigent/ any rates related applications	per application	An increase in this tariff is not recommended due to the limited number of cases. Status quo remains. Tariff was decreased to round the tariff to the nearest Rand value.	438.61	504.40	y	438.26	504.00	-0.08%
FCR	Research Fee into account which involves a manual reconciliation	Per year or part of a year	Calculations are based on the salary earned by a T9 (step 2) 2019/2020. Plus Average CPI=5.1% (R 292304.12 / 2080 = R 140.53 - min 2 Hours R 281.06 (R 244.40 excluding VAT)	204.17	234.80	y	244.35	281.00	19.68%